## **CLAIMS**

## What is claimed is:

method of harvesting feedback pertaining to transactions facilitated by a network-based transaction facility, the method including: 3 identifying a glurality of transactions associated with a first user; 4 5 communicating user interface information to a client via a 6 communications network, the user interface information including 7 J transaction information concerning at least first and second 8 transactions of the plurality of transactions and specifying a feedback interface facilitating user input of feedback information for each of the 10 at least first and second transactions of the plurality of transactions; 11 and 12 13 receiving the feedback information\provided through the feedback 14 interface, for each of at least the first and second transactions, the 15 feedback information being received vià the communications 16 17 network.

- 1 2. The method of claim 1 wherein the identifying of the plurality of
- 2 transactions comprises identifying completed transactions in which the first
- 3 user participated.
- 1 3. The method of claim 2 including identifying the completed
- transactions as transactions in which the first user participated as a buyer.
- 1 4. The method of claim 2 including identifying the completed
- 2 transaction as transactions in which the first user participated as a seller.
- 1 5. The method of claim 2 wherein the identifying comprises identifying
- the completed transactions in which the first user participated within a
- 3 predetermined time period.
- 1 6. The method of claim 1 wherein the communication of the user
- 2 interface information comprises communicating a markup language
- 3 document and wherein the transaction information includes text
- 4 information describing at least the first and second transactions.
- 1 7. The method of claim 6 wherein the user interface information defines
- a respective feedback input field associated with each of the first and second
- 3 transactions via which the feedback information for each of at least the first
- 4 and second transactions is user-inputted.

- 1 8. The method of claim 8 wherein the user interface information defines
- a type indicator via which type information, indicating a feedback type for
- 3 the feedback information for each of the at least first and second
- 4 transactions, is user-inputted.
- 1 9. The method of claim 8 wherein the type information indicates the
- 2 feedback type as being\any one of a group including positive feedback,
- 3 negative feedback and neutral feedback.
- 1 10. The method of claim \( \) wherein the type indicator comprises any one
- of a group including a collection of check boxes and a collection of radio
- 3 buttons.
- 1 11. The method of claim 6 wherein the user interface information defines
- a respective skip indicator for each of the at least first and second
- 3 transactions, each skip indicator being user-selectable to indicate whether or
- 4 not feedback is being provided via the feedback interface for an associated
- 5 transaction.
- 1 12. The claim of 11 wherein each of the respective skip indicators
- comprises any one of a group comprising a check box and a radio button.

- 1 13. The method of claim 1 wherein the user interface information defines
- a filter input field via which a filter criteria is user-inputted, the filter criteria
- being applied to the plurality of transactions to define a subset thereof for
- 4 display via the feedback interface.
- 1 14. The method of claim 13 wherein the filter criteria comprises a user
- 2 identifier identifying a second user associated with at least one transaction
- 3 of the plurality of transactions.
- 1 15. The method of claim 13 wherein the filter criteria comprises a
- transaction identifier identifying at least one of the plurality of transactions.
- 1 16. The method of claim 1 including populating a feedback data structure
- 2 with the feedback information for each of the at least first and second
- 3 transactions.
- 1 17. The method of claim 1 wherein the transaction information includes
- 2 any one of a group including user, item, description and date information.
- 1 18. A method of displaying a user interface to harvest feedback
- 2 pertaining to transactions facilitated by a computerized transaction facility,
- 3 the method including:

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5	displaying transaction identification information for each of a
6	plurality of transactions within a user interface displayed on a display
7	device; and
8	
9	displaying a feedback input for each of the plurality of transactions
10	within the user interface as displayed on the display device,
11	
12	wherein each feedback input is displayed so as to indicate an association
13	with respective transaction identification information.
1	19. The method of claim 18 wherein the transaction identification
2	information includes any one of a group including user information
3	identifying a party to a transaction, item information identifying a subject of
4	a transaction and date information indicating a date associated with the
5	transaction period.
1	20. The method of claim 18 wherein the feedback input comprises an
2	input field for receiving any one of text, numeric or alpha-numeric
3	information.

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21. The method of claim 18 wherein the feedback input comprises at least one of a plurality of user-selectable feedback options.

- 1 22. The method of claim 21 wherein the plurality of user-selectable
- 2 feedback options are presented in the form of a drop-down menu.
- 1 23. The method of claim 21 wherein the plurality of user-selectable
- 2 feedback options are type options that indicate a feedback type associated to
- 3 feedback information.
- 1 24. The method of claim 23 wherein the feedback type includes any one
- of a group including positive feedback, negative feedback and neutral
- 3 feedback.
- 1 25. The method of claim 21 wherein the plurality of user-selectable
- 2 feedback options are presented as being user-selectable by any of a group
- 3 including a plurality of check boxes and a plurality of radio buttons.
- 1 26. The method of claim 18 including displaying a skip input for each of
- 2 the plurality of transactions within the user interface, each skip input being
- 3 user-selectable to indicate whether or not feedback is being provided for
- 4 associated transaction identification information.
- 1 27. The method of claim 18 wherein the user interface comprises a
- 2 markup language document displayed within a browser.

1	26. The method of claim to wherein the association is indicated by	
2	display of a respective feedback input proximate the specific transaction	
3	identification information.	
1	29. The method of claim 18 wherein the association is indicated by	
2	display of a graphical indication that indicates the association between the	ne
3	respective feedback input and the specific transaction identifier informat	ion.
1	30. A method of harvesting comments pertaining to items of a network	rk-
2	based transaction facility, the method including:	
3		
4	identifying a plurality of tems;	
5		
6	communicating user interface information to a client via a	
7	communications network, the user interface information including	3
8	item information concerning at least first and second items of the	
9	plurality of items and specifying an interface facilitating user inpu	t of
10	comments pertaining to each of the at least the first and second ite	ms
11	of the plurality of items; and	
12		
13	receiving the comments, provided through the input interface, for	1
14	each of the at last first and second items, the comments being rece	ived
15	via the communications network.	

1	31. A method of displaying a user interface to harvest comments
2	pertaining to items of a computerized transaction facility, the method
3	including:
4	
5	displaying item identification information for each of a plurality of
6	items within a user interface displayed on a display device; and
7	
8	displaying a comment input for each of the plurality of items within
9	the user interface as displayed on the display device
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11	wherein each comment input is displayed so as to indicate an association
12	with respective transaction identification information.
1	32. A system for harvesting comments pertaining to items of a network-
2	based transaction facility, the system including:
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4	a search function to identify a plurality of items specified by a first
5	user;
6	
7	a display function to communicate user interface information to a
8	client via a communications network, the user interface information
9	including item information concerning at least first and second items

10	of the plurality of items and specifying a comment interface
11	facilitating user input of comment information for each of the at lea
12	first and second\items of the plurality of items; and
13	
14	a receive function to receive the comment information, provided
15	through the comment interface, for each of the at least first and
16	second items, the comment information being received via the
17	communications network.
1	33. A system for harvesting comment information pertaining to an item
2	of a network-based transaction facility, the system including:
3	
4	first means for identifying a plurality of items specified by a first us
5	
6	second means for communicating user interface information to a
7	client via a communications network, the user interface information
8	including item information concerning at least first and second item
9	of the plurality of items and specifying a comment interface
10	facilitating user input of comment information for each of the at least
11	first and second items for the plurality of items; and
12	
13	third means for receiving the comment information, provided
14	through the comment interface, for each of the at least first and

second items, the comment information being received via the communications network.

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